

STANDARD DATA CONVERSION MAPPING

System Source: Greyfinch

Extraction Process: Cloud data, images and documents will be provided via SFTP by the legacy PMS IT Team.

Patient Demographics	Status
Title	✓
First Name	✓
Middle Initial	✓
Last Name	✓
Nickname	✗
Birthdate	✓
Full Address	✓
Patient ID	✓
Social Security Number	✓
Assigned Location	✓
Patient Comments – Alerts	✓
Gender Information	✓
Patient Status	✓
Home Phone	✓
Cell Phone	✓
Work Phone	✓
Email	✓
Relationships – Responsible Parties, Siblings, Professionals (Dr/Dentists), Other Referrals.	✓
Patient Recalls	✗

Responsible Party	Status
First Name	✓
Last Name	✓

KEY

Data Field Converted: ✓

Data Field Not Converted, Not Available: ✗

Responsible Party (continued)	Status
Full Address	✓
Social Security Number	✓
Gender Information	✓
Birthdate	✓
Email	✓
Home Phone	✓
Cell Phone	✓
Work Phone	✓
Marital Status	✗

Person Contact Info	Status
Phone Numbers	✓
Email Addresses	✓
Physical Addresses	✓

Practice/Appointments	Status
Schedule Views	✓
Location	✓
Appointments (Future)	✓
Appointments (Past)	✓

Ledger History *	Status
Transaction History	✓
Contracts	✓
Aging	✓
AR Reports Match? – Greyfinch allows future due charges, these will be converted as current due.	✗

* This is a balance forward conversion. It retains the ledger history for viewing purposes only and cannot be queried for reporting. You must obtain all reports prior to conversion to Cloud 9 from your previous software. Insurance contract charges/payments may be shown on the responsible party.

KEY

Data Field Converted: ✓

Data Field Not Converted, Not Available: ✗

Treatment Card	Status
TC Columns	✗
TC Entries – Notes Only	✓
TC Notes	✗
TC Plan	✗

Organization & Insurance	Status
Employers (for Responsible Parties)	✗
Employer Addresses	✗
Employer Contact Info (Phone)	✗
Insurance Companies	✓
Insurance Addresses	✗
Insurance Contact Info (Phone)	✗
Insurance Comments	✗
Insurance Claims (ADA Claims)	✗
Patient Insurance Policies	✓

Organization	Status
Employees (Orthodontists & Staff)	✓
Employee Addresses (Orthodontists & Staff)	✗
Employee Contact Info (Orthodontists & Staff)	✗
Employee To-Dos	✓

Questionnaires	Status
Questionnaires (Setup)	✗
Question Categories (Setup)	✗

KEY

Data Field Converted: ✓

Data Field Not Converted, Not Available: ✗

Questionnaires (continued)	Status
Questions	✗
Answers	✗
Historical Patient Questionnaires	✗
Historical Patient Questionnaire Answers	✗

Setup Types	Status
Appointment Types	✓
Patient Statuses	✓
Relationship Types	✓
Employee Types – Uses Cloud 9 Employee Types	✗
Contact Info Types – Uses Cloud 9 Employee Types	✗
Transaction Types	✓

Scanned Documents	Status
Scanned Documents	✓

KEY

Data Field Converted: ✓

Data Field Not Converted, Not Available: ✗

NOTE: Historically, we have converted these items from this software. However, every version is different and some offices place information in different fields. We cannot guarantee that every field will convert until we see your trial data.